



# DEVICE RECYCLING PROCESS



## About The Process

When a device reaches end-of-life, we recycle it via our preferred recycling partner. This process follows WEEE guidelines.

We are also presented with a WEEE transfer of goods certificate as well as a data destruction certificate.

## The Recycling Process

Our recycling partner physically collects all end-of-life devices from our offices in Bradford on Avon, where they are taken to a secure site.

This site is protected with alarms and CCTV and as an additional measure, all keys are stored in a lockbox.

The first step to recycling a machine is to remove the hard drive. Once the hard drive is removed, it is stored in a secure cabinet with limited access and CCTV coverage.

Next, the hard drive is wiped using ADISA-accredited software. However, if the hard drive fails to wipe, it is physically destroyed using a machine on-site.

## Recycling for Good

Once all data has been destroyed, our supplier will attempt to refurbish any devices back to working order.

Successfully restored devices are sold to fund in-house training, or donated to schools, charities and non-profit organisations.

Any devices which cannot be refurbished are sent to a specialist refinery, where they are broken down into core materials to be reused and create new products.



# Our 2023 Recycling Statistics

In 2022, we successfully recycled 898 machines. As a result, we saved a total of 50,550kg of CO2 emissions from being emitted via landfill processes.

This is the equivalent of driving an average petrol car 125,478 miles (or nearly 16 times around the Earth!)

## Accreditations

Our supplier is a registered data handler, waste carrier and Microsoft refurbisher.

They hold ISO9001, 14001 and 27001 accreditations (quality management, environmental management, and data security), and are also Cyber Essentials certified.

Once the process is complete, a data destruction certificate will be issued within 28 days.



## A Little Bit About Us

Based in Bradford on Avon, we've provided outsourced IT support to SMEs across the South West of the UK since 1999.

With award-winning customer service, 30-day rolling contracts, super-fast average response times, simple pricing and jargon-free support, we're known for #DoingITDifferently.

In 2022 we achieved Microsoft Gold Partner status and were ranked in the top 501 MSPs in the world.

If you're looking for fast, friendly and capable IT support, we'd be delighted to learn how we can help!

## LOOKING TO RECYCLE YOUR END-OF-LIFE DEVICES?

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